

GSC MEETING

Thursday December 5, 2024

Attendees:

Phill Catterick

Ben Reeves

David Garth

Keith Pestell

(Initials used throughout)

Fan questions discussed –

BR says new phone system is being looked at. Small team work on the phones, won't get to every call in the time we would like due to the volume.

12-minute limit at the moment before the system cuts calls. If three people are on phone for longer than that period, some will get missed.

Since the meeting, new system has been launched.

JC emails – PC says he probably receives hundreds. Just not enough time in a working day to respond to everybody. Endeavors to reply to everyone in a timely manner but that just isn't possible sometimes. Does his best and many will be forwarded to a staff member who can help.

PC explains that HOTS2 is due imminently. Pre-orders will be the priority, general sale as of 1730 on December 19.

Smoking and Vaping – Priestfield is now a no smoking stadium. Very difficult to identify people doing it. PC asks that the anonymous phone line is used to help point out those doing it. Stewards spotting it, and not doing anything about it. PC to raise.

PC to ask DH (Doug Hudson) to hammer the PA notices. Ask for cooperation, no smoking stadium.

Cleanliness – Fallow Management are on board, BR explains that they have been employed to clean during the fixture.

Rainham End Toilets need looking at – clean before HT? Factory Floor too. BR and PC to investigate.

PC to look at announcements for the Rainham End concourse that the second half is about to start.

Emails should go to John Harvey regarding sexist, homophobic and racist comments rather than Joe Comper.

PC explains kits are in process – fans will know soon enough what they are.

BR explains that text messages to book travel are still available. Online process a slow burner.

DG says can we jet wash the walls outside? Pigeon mess is still everywhere! PC says he will pass on, however the club is fighting a losing battle.

BR talks about coach travel idea around the county. Not a big enough take-up to make it financially viable. We tried this in 2023, interest not really there.

BR talks about disability access. We have made strides forward but at the moment we cannot do much more. Front rows not ideal or perfect, but only feasible safe way. Upper tier would be nice, but there is a step down and walk way from front seat to wall is a foot and a half.

We are in a Catch 22. Hospitality works okay but there is another step. Boxes not equipped for wheelchair users. Toilets are very small, entrances are narrow. That isn't viable.

a/ GFC and GFCSC relationship – best thing moving forwards

- DG, now on committee, says maybe do their own podcast / meeting? Pre-record the broadcast and put out to supporters. PC says a live meeting wouldn't be a good idea but a "guest" contribution based on decisions made in the meetings may be an idea.
- Fan Engagement Hub is on the website and broadcasts what we have done previously.

b/ GFCSC Player Awards

- PC says previous way of doing it was the best thing to do. On the pitch, after warm-up. Four awards. Do two winners, runners-up as they arrive on the day.

c/ Shareholders

- Shareholders can abstain them or pass on to another person. PC explains that they are not worth a significant amount now. Contact accounts@priestfield.com for change of address etc...

d/ Museum

DG been doing a lot of work on this. Not much was going on, people came along and a mailing group organized. Quote in from PISO for the flooring which came to just over £13k. Walk round with JC, minutes were taken and a diagram made of new layout.

Heritage grant through Medway Council which JC passed on. Potentially given the Supporters' Club about 5k. Lots of stipulations.

JC, DG and PC Q + A for website.

Mike Sullivan involved. Supporters club would ring fence the money.

PC to chase.

BR says DSA board is possibly coming up. Level Playing Field are involved.

Sikh Temple parking, Phill wants a further discussion on this and perhaps getting extra spaces for club to utilize.